



**All products produced for planks flooring is covered by manufacturer's coverage.**

Planks provides a 50 year warranty for residential and 15-year warranty for commercial.

Vinyl purchased by you subject to the following conditions.

- 1) The warranty takes effect from the date of purchase.
- 2) The warranty covers hidden defects in the floor based on material or manufacturing defects and which occur within the warranty period.
- 3) The warranty applies exclusively upon use of the product in normal living and property areas. Conditions for Planks Flooring is only responsible for manufacturing faults and no structural coverage. This warranty is valid from 50 years for residential use and 15 years for commercial use from the moment of purchase. The appearance of color changes and surface variations, for instance from ageing of the floor and climatic changes, are not covered by this guarantee. Planks flooring vinyl must be correctly installed according to the Manufacturer installation instructions. The warranty period will not be changed once a complaint have been recognized and resolved. If the warranty is applicable, Planks flooring will resupply the defective vinyl plank or offer compensation. If the product in request is no longer available, Planks guarantees that it will be replaced by an alternative product of the same quality. The warranty is automatically nullified if the flooring vinyl plank are renovated or repaired after installation. In the case of warranty claim, the total warranty period is not extended.

**Excluded from Warranty**

- Damages through incorrect installation
- Damage through incorrect care & maintenance
  - Damage through water, insect infestation and natural disaster
  - Stains or mechanical damages to the surface caused by incorrect treatment, use or storage, especially damages caused by high-heel shoes, furniture, stones or pets.

Product line discontinued